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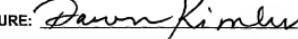
Case No. 70753

12/03/01
**DIRECTOR, U.S. PATENT AND TRADEMARK
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Transmitted herewith for filing is the patent
application of:

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12/03/01
10/005707
U.S. PTO
JCE21

Inventors: **Susan WAGNER; Kerry Lee STARR; Mohsen ALHADAD**

For: **CALL HANDLER INTERFACE WITH PERSONAL RESPONSE FEATURES
AND ASSOCIATED METHODS**

Enclosed are the following:

Patent Application: 23 pages, 42 claims.
 3 sheets of drawings.
 The suggested drawing figure to be published is FIG. 1.
 A declaration and power of attorney.
 Citation Under 37 CFR 1.97 and PTO-1449.

Assignee info:

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 (a Delaware limited liability company)

The filing fee has been calculated as shown below:

	(Col. 1)	(Col. 2)		SMALL ENTITY		LARGE ENTITY	
FOR:	# FILED	# EXTRA	RATE	FEES	RATE	FEES	
BASIC FEE				\$ 370	OR	\$ 740	
TOTAL CLAIMS	42	-20	22	X 9	\$	OR X 18	\$ 396
INDEP CLAIMS	4	-3	1	X 42	\$	OR X 84	\$ 84
* If the difference in Col. 1 is less than "0", enter "0" in Col. 2.				TOTAL	\$ ***	TOTAL	\$ 1220

Enclosed is a check in the amount of \$ 1,220.00 to cover:
 Filing Fee
 Enclosed is a check in the amount of \$ 40.00 to cover:
 Recording Assignment
 The Commissioner is authorized to charge or credit any discrepancies in fee amounts to Deposit Account No. 01-0484.
 PLEASE ADDRESS ALL CORRESPONDENCE TO ATTORNEY OF RECORD: CHRISTOPHER F. REGAN
 Please associate this application with Customer No. 27975.

December 3, 2001

27975
 PATENT TRADEMARK OFFICE

 CHRISTOPHER F. REGAN
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